Carer Support Services
Carer Support Services

n-compass supported 32,100 people through £6.4m of Health and Care provision across the Northwest in 2018/2019 through the provision of Carers, Advocacy, Wellbeing and Counselling Services

Deliver Carers Services across the Northwest, supporting 10,000 new Carers supported each year by 50 Trusted Assessors
Carer Support Services

- Secured additional funds from the Local Care Organisation to deliver a pilot in 6 GP Practices
- Our aim was to evidence system savings in primary and secondary care whilst improving the Carer journey
- Worked closely with GP Practices to agree commitment, resources and expected outcomes
Carer Support Services

Worked with the Local Care Organisation through ‘Black Hat’ confirm and challenge sessions and data analysts to agree the tools used to evidence system savings in primary and secondary care.

Used a self-developed pre and post questionnaire enquiring into primary and secondary care usage.
Carer Support Services

- 76% reduction in the number of times Carers visited their GP in relation to their physical health
- 80% reduction in the number of times Carers visited their GP in relation to their mental health
- Of Carers that were using emergency services unnecessarily, 100% did not do so following appropriate Carer support
“Tablets for my anxiety are ok but they don’t fix my issues. It’s the little things that you have helped me with that has taken huge pressure off me. Now that I have the Carers Support Service to talk to, I feel so much better”

Rosie – Carer