West Yorkshire and Harrogate Health and Care Partnership: An overview.

Photo credit: Carers Leeds
Carers and the Long Term Plan – implementation and achieving population health

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Unpaid Carers

#stateofcaring
@carersuk @shutcake
Our vision

1. In your neighbourhood and community
   - Your carers will be supported too
   - And where safe to do so you will be supported to self-care

2. In your local area
   - Care will be delivered locally, managed locally and planned locally
   - You will be seen as equal partners and encouraged to support one another

3. Across West Yorkshire and Harrogate (WY&H)
   - Our hospitals will work together so you have the best treatment possible
   - We will make the best use of all the expertise and staff skills available to us

You are at the centre of everything we do

- You will have the best start in life so you can live and age well.
- We will work with you to deal with the issues that affect your health and wellbeing in your communities, whether it's loneliness or learning disability, housing or mental health; childhood obesity or air quality – together we can make things better with you.
West Yorkshire and Harrogate Priorities

**Improving Population Health**
- Prevention
- Health inequalities
- Wider determinants of health and wellbeing
- Personalised Care

**Priority areas for improving outcomes**
- Cancer
- Mental Health, Learning Disabilities and Autism
- Children and young people
- Carers
- Maternity

**System change and integration**
- Primary and Community Care
- Urgent and Emergency Care
- Improving planned care and reducing variation
- Hospitals working together

**Enablers**
- Harnessing the power of communities
- Workforce
- Digital
- Capital and estates
- Leadership and OD
- Population health management capability.
- Finance
- Innovation and Improvement
- Commissioning
Est. 260,000 carers living across WY&H

- Wakefield 36,621
- Leeds 71,598
- Calderdale 21,369
- Kirklees 43,665
- Bradford 51,026
- Harrogate 16,188

The value of the contribution delivered approx.:  
£4.5 billion per year.

- Wakefield over £700 million
- Leeds over £1.3 billion
- Calderdale over £400 million
- Kirklees over £800 million
- Bradford over £900 million
- Harrogate over £300 million
WY&H aspirations

• The #Think Carer ethos is embedded across WY & H with programmes being able pass the ‘Carer Aware test’
• Make West Yorkshire and Harrogate a Carer Friendly Place
• To work in collaboration, support innovation across the UK
• Demonstrate an effective track record of delivery across all key workstreams
• Exemplar for our engagement and involvement with vulnerable or marginalised communities.
A programme that delivers

<table>
<thead>
<tr>
<th>Achievements for Unpaid Carers across all six places of Bradford District and Craven; Calderdale, Harrogate, Kirklees, Leeds and Wakefield</th>
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</thead>
</table>
| **Young Carers**  
Delivering workshops to engage 240 young carers to pursue careers within health and care sector |
| **Acute**  
All Trusts signed up to John's campaign supporting carers of people living with dementia |
| **Primary Care**  
Processes in place within GP practices to identify and signpost carers to support |
| **Working carers**  
Approval by WYAAT & MH Trusts to implement a working carers passport |
Amplifying the voice of carers

We need to be better at early identification of carers
  • We are exploring methods of how we can use the quality markers framework to support our primary care services across West Yorkshire and Harrogate.

Support in primary care
  • Across our 6 places we now have a process in place to identify carers within primary care and signpost them to their local Carer support organisation

Listen to what carers have to say
  • Created a network of VCS organisations to amplify the voice of Carers.

Connecting with young carers can be challenging
  • We will be working with the primary care and community care and other programmes in our partnership to promote the profile of young carers.

Supporting carers who work
  • The working carer’s passport resources and digital Employers for Carers Resources
The **NHS long term plan** was published on 7 January 2019 recognises the role of carers and the support that they can expect including:

- Implementation of **Quality Markers** in Primary care to highlight best practice in carer identification and support
- Support and recognition for **Carers from Vulnerable communities**
- Support for **Carers contingency & emergency planning**
- Support for **Young Carers**
- Our WY & H Partnership are making positive progress across all of these workstream areas including support for **working carers**.
- Our recent carers event to address the Long Term Plan and engage the carer community will help to further develop our plans across the Partnership.
We are making a difference
### Workstreams and alignment with NHS LTP

<table>
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<tr>
<th>Primary Care</th>
<th>Acute care</th>
<th>Young Carers</th>
<th>Personalised care</th>
<th>Working carers</th>
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<tbody>
<tr>
<td>WY &amp; H Clinical leaders to adopt quality markers within their primary care networks by 19/20</td>
<td>Development of carers contingency card. Deliver 300 contingency plans for carers over the next 5 years across WY &amp; H</td>
<td>To have delivered 3 young carers careers events by 19/20 with proposed reach of 2000 people and 240 young carers in attendance</td>
<td>All six places prioritise carers as a cohort group within their social prescribing plans by June 2019</td>
<td>Two pilot trusts to have developed a digital working carers passport ready for implementation across all the trusts by 19/20</td>
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<tr>
<td>Indicator: Number of PCNs signed up to deliver quality markers</td>
<td>Indicator: Contingency card available across WY &amp; H Number of carers signed up to carry a carers contingency card</td>
<td>Indicator: Number of young carers who attended Feedback from young carers and BAME carers</td>
<td>Indicator: Number of places who have plans to support carers in their social prescribing models</td>
<td>Indicator: Number of trusts to have implemented the working carers passport by end of 19/20</td>
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