

| Time | Session |
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| 09.30am | Arrival and registration |
| 10.00am | Welcome and introduction David Brindle, Public Services Editor, The Guardian |
| 10.05am | Opening Keynote: Caroline Dinenage MP, Minister of State for Care, Department for Health and Social Care |
| 10.20am | Q&A |
| 10.30am | Keynote – Carers and the NHS Plan Ruth May, Chief Nursing Officer for England, NHS England |
| 10.45am | Q&A |
| 10.55am | State of Caring 2019 – the results Helen Walker, CEO, Carers UK |
| 11.10am | Break |
| 11.30am | Second Keynote Julie Ogle, President, Association of Directors of Social Services and Director of Social Care, Health and Housing, Central Bedfordshire Council |
| 11.45am | Q&A |
| 11.55am | Carers in Conversation |
| 12.25pm | Lunch Let's Talk About... 4 topic tables for anyone wanting to swap notes informally on particular popular areas: <ul style="list-style-type: none"> • Personalisation • Primary Care and Carers • Social Prescribing • Breaks and Prevention |
| 1.25pm | Breakout sessions |
| 1.25pm | Carers and the Long Term Plan – implementation and achieving population health Jen Kenward, Experience of Care Lead, NHS England Fatima Khan-Shah, Carer Programme Lead, West Yorkshire and Harrogate Health and Care Partnership <i>Chaired by: Dr Paul Edmondson-Jones MBE, Director of Adult Social Care, Health Integration and Wellbeing, City of Stoke-on-Trent and ADASS Carers Policy Network Co-Chair</i> |

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| 1.25pm | Training and learning for carers – new developments Danielle Fullwood, Senior Nurse, Professional Development, Health Education England Emily Holzhausen OBE, Director of Policy and Public Affairs, Carers UK <i>Chaired by: Katherine Wilson, Head of Employment, Carers UK</i> |
| 1.25pm | Innovations in social care Steve Carefull, Director, PA Consulting and Mark Allen, Head of Strategic Commissioning, Adults' Health and Care, Hampshire County Council Ed Humphreys, Programme Manager - Digital & Information, Care and Health, Local Government Association <i>Chaired by: Madeleine Starr MBE, Director of Business Development and Innovation, Carers UK</i> |
| 1:25pm | Quality, evidence and driving improvement – making things matter for carers Kate Terroni, Chief Inspector – Adult Social Care, Care Quality Commission Jacob Lant, Head of Policy and Public Affairs, Healthwatch England <i>Chaired by: Dame Philippa Russell, Vice-President, Carers UK</i> |
| 1.25pm | Young carers and the Carers Action Plan Kathryn Hill, Director of England, Carers Trust Helen Leadbitter, Operation Manager for the Include Project, Children's Society <i>Chaired by: Professor David Grayson CBE, Chair, Carers UK</i> |
| 2.25pm | Plenary session – poster presentations |
| 2.25pm | Carers Passports - Torbay and South Devon NHS Foundation Trust Carers Breaks – Social Care Institute for Excellence Supporting Working Carers: How we engage SMEs – Lincolnshire County Council Affiliate poster competition winners: Mental Health and Wellbeing Support - Suffolk Family Carers Carers GP Enhanced Offer Pilot Scheme – n-compass Northwest |
| 2.50pm | Questions to the panel |
| 3.10pm | Break |
| 3.30pm | Afternoon welcome and introduction David Brindle, Public Services Editor, The Guardian |
| 3.35pm | Afternoon plenary: The future of caring Simon Bottery, Senior Fellow, Social Care, The Kings Fund |
| 4.00pm | Polling |
| 4.20pm | Round-up of the day Professor David Grayson CBE, Chair, Carers UK |
| 4.30pm | Conference closes |
| 4.45pm 6.30pm | Carers UK Affiliate Members reception |